**Privacy Policy**

**Effective Date:** April 12, 2025
**Last Updated:** April 12, 2025

**Cybermate Forensics and Data Security Solutions Pvt. Ltd.** Cybermate respects your privacy and is committed to protecting your personal data. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you engage with our website [[www.cybermateforensics.com](http://www.cybermateforensics.com)] or our services.

**1. Information we collect**

We may collect and process the following types of information:

**a) Personal Information**

* Name, email address, contact number, company name
* Information submitted via forms (inquiries, job applications, etc.)

**b) Technical Information**

* IP address, browser type, device information
* Log data such as time of visit and pages viewed

**c) Service-Related Information**

* Case-specific details provided voluntarily for investigation or consulting services (handled under strict confidentiality)

**2. How We Use Your Information**

We use collected information to:

* Respond to service inquiries and client support requests
* Conduct investigations and digital forensic assessments
* Improve our website and service offerings
* Communicate relevant updates, if subscribed
* Comply with legal or regulatory requirements

**3. Confidentiality and Data Sharing**

We do **not sell or rent** your personal information. We only share your data in the following situations:

* **Trusted Partners & Vendors** (e.g., secure cloud storage providers) who assist in delivering our services and are bound by strict confidentiality agreements.
* **Legal or Regulatory Authorities** when required by law, court order, or to protect our legal rights and safety.

All client data related to digital forensics or investigations is stored securely and handled under **NDA and legal privilege**.

**4. Cookies and Tracking**

Our website uses cookies to:

* Enhance user experience
* Monitor site traffic and performance
* Remember user preferences

You can manage cookie preferences through your browser settings.

**5. Your Data Protection Rights**

Depending on your jurisdiction, you may have rights under laws like **DPDP (India)**, or others. These may include:

* The right to access your data
* The right to rectify inaccurate data
* The right to request erasure
* The right to restrict or object to processing
* The right to data portability
* The right to withdraw consent

To exercise any of these rights, please contact us at **contact@cybermateforensics.com**.

**6. Data Security**

We apply advanced security protocols, including:

* Encryption of sensitive data
* Secure servers and access controls
* Internal policies for data handling and retention

Only authorized personnel have access to client and user data.

**7. Retention Policy**

We retain personal data only as long as necessary to fulfill the purposes outlined or as required by law, professional obligations, or contractual requirements.

**8. Changes to This Policy**

We may update this Privacy Policy periodically. We encourage you to review this page regularly to stay informed. Changes are effective upon posting to this page with an updated “Last Updated” date.

**9. Contact Us**

If you have questions, requests, or concerns about this Privacy Policy or how your data is handled, contact us at:

**Cybermate Forensics and Data Security Solutions Pvt. Ltd.**
Email: **contact@cybermateforensics.com**
Website: [[www.cybermateforensics.com](http://www.cybermateforensics.com)]
Phone: +91 9518598944/ +91 8329462676
Address: 407, Ackruti Chambers, Above Kotak Mahindra Bank, Pune-Satara Road, Pune-411037